

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Jack Chang  
SERIAL NO.: 09/611,178  
FILING DATE: July 6, 2000  
TITLE: Apparatus and Method for PBX-Integrated Unified Messaging Services on a Switched Backbone  
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ART UNIT: 2645

CONFIRMATION NO.: 5599

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop: RCE, Commissioner for Patents, P.O. Box 1450, Alexandria VA 22313-1450, on the date printed below:

Date: 4/10/06Name: Monica Pizarro

Monica Pizarro

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action mailed **January 11, 2006**. Please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 21 of this paper.

An **Appendix** including the following document is attached following page 28 of this paper:

An Interview Summary.